

2008 Homeowners Insurance Company Complaints

Company Name	# of Complaints	Complaint Ratio	Complaint Index	Market Share	Premium
ENCOMPASS INSURANCE COMPANY OF AMERICA	1	0.00009	0.23236	1.05%	\$11,763,994
UNITRIN AUTO AND HOME INSURANCE COMPANY	1	0.00009	0.25234	0.96%	\$10,832,748
AMERICAN AUTOMOBILE INSURANCE COMPANY	1	0.00009	0.25780	0.94%	\$10,603,267
STATE FARM FIRE & CASUALTY COMPANY	21	0.00010	0.27337	18.78%	\$209,988,684
UNIGARD INDEMNITY COMPANY	1	0.00010	0.28247	0.86%	\$9,677,228
VIGILANT INSURANCE COMPANY	2	0.00012	0.32013	1.52%	\$17,077,800
NORTH PACIFIC INSURANCE COMPANY	1	0.00014	0.37071	0.65%	\$7,373,717
FOREMOST SIGNATURE INSURANCE COMPANY	5	0.00014	0.39502	3.09%	\$34,600,050
AMICA MUTUAL INSURANCE COMPANY	1	0.00015	0.39795	0.61%	\$6,868,991
UNITED SERVICES AUTOMOBILE ASSOCIATION	6	0.00015	0.40250	3.64%	\$40,747,948
PEMCO MUTUAL INSURANCE COMPANY	12	0.00015	0.40579	7.23%	\$80,836,710
DEPOSITORS INSURANCE COMPANY	2	0.00016	0.43631	1.12%	\$12,530,224
LIBERTY NORTHWEST INSURANCE CORPORATION	1	0.00016	0.43963	0.55%	\$6,217,833
TRAVELERS HOME AND MARINE INSURANCE COMPANY THE	1	0.00020	0.53427	0.45%	\$5,116,414
ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY	3	0.00020	0.54916	1.33%	\$14,932,992
USAA CASUALTY INSURANCE COMPANY	6	0.00024	0.65319	2.24%	\$25,109,284
SAFECO INSURANCE COMPANY OF AMERICA	30	0.00030	0.81420	9.00%	\$100,719,281
NATIONWIDE MUTUAL FIRE INSURANCE COMPANY	2	0.00031	0.84671	0.57%	\$6,456,839
MUTUAL OF ENUMCLAW INSURANCE COMPANY	16	0.00033	0.89792	4.35%	\$48,708,602
FEDERAL INSURANCE COMPANY	1	0.00035	0.94457	0.25%	\$2,893,952
COUNTRY MUTUAL INSURANCE COMPANY	7	0.00035	0.94708	1.80%	\$20,203,850
AMERICAN FAMILY MUTUAL INSURANCE COMPANY	3	0.00037	1.00528	0.72%	\$8,157,547
FOREMOST INSURANCE COMPANY	4	0.00043	1.18053	0.82%	\$9,262,060
ALLSTATE INDEMNITY COMPANY	28	0.00044	1.20516	5.68%	\$63,509,388
LIBERTY MUTUAL FIRE INSURANCE COMPANY	9	0.00045	1.23224	1.78%	\$19,965,081
STANDARD FIRE INSURANCE COMPANY THE	3	0.00046	1.25433	0.58%	\$6,537,816

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GARRISON PROPERTY AND CASUALTY INSURANCE COMPANY	1	0.00046	1.26382	0.19%	\$2,162,906
FARMERS INSURANCE COMPANY OF WASHINGTON	71	0.00050	1.37287	12.64%	\$141,369,052
HARTFORD INSURANCE COMPANY THE MIDWEST	7	0.00051	1.40725	1.21%	\$13,597,227
IDS PROPERTY CASUALTY INSURANCE COMPANY	6	0.00052	1.41552	1.03%	\$11,586,677
METROPOLITAN PROPERTY AND CASUALTY INSURANCE COMPANY	14	0.00055	1.49217	2.29%	\$25,646,870
AMCO INSURANCE COMPANY	3	0.00058	1.57677	0.46%	\$5,200,893
SENTINEL INSURANCE COMPANY LTD	2	0.00059	1.61873	0.30%	\$3,377,377
ARMED FORCES INSURANCE EXCHANGE	1	0.00062	1.68305	0.14%	\$1,624,154
AMERICAN COMMERCE INSURANCE COMPANY	7	0.00064	1.74878	0.97%	\$10,941,761
ALLSTATE INSURANCE COMPANY	37	0.00065	1.78620	5.06%	\$56,623,449
PROPERTY AND CASUALTY INSURANCE COMPANY OF HARTFORD	13	0.00073	2.00373	1.58%	\$17,734,919
AMERICAN INSURANCE COMPANY THE	1	0.00077	2.10611	0.11%	\$1,297,908
TRAVELERS INDEMNITY COMPANY OF AMERICA THE	1	0.00081	2.22298	0.10%	\$1,229,672
AUSTIN MUTUAL INSURANCE COMPANY	3	0.00095	2.60465	0.28%	\$3,148,445
CALIFORNIA CASUALTY INDEMNITY EXCHANGE	1	0.00106	2.90068	0.08%	\$942,376
FARMERS INSURANCE EXCHANGE	7	0.00112	3.05398	0.56%	\$6,265,504
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	4	0.00138	3.75900	0.26%	\$2,908,789
AMERICAN NATIONAL PROPERTY AND CASUALTY COMPANY	2	0.00152	4.15873	0.11%	\$1,314,599
AMERICAN SECURITY INSURANCE COMPANY	1	0.00164	4.47402	0.05%	\$610,979
HARTFORD CASUALTY INSURANCE COMPANY	1	0.00173	4.72159	0.05%	\$578,944
HARTFORD UNDERWRITERS INSURANCE COMPANY	2	0.00184	5.01762	0.09%	\$1,089,573
AUTOMOBILE INSURANCE COMPANY OF HARTFORD CONNECTICUT THE	11	0.00185	5.06854	0.53%	\$5,932,453
UMIALIK INSURANCE COMPANY	4	0.00218	5.94631	0.16%	\$1,838,811
FIRST AMERICAN PROPERTY & CASUALTY INSURANCE COMPANY	2	0.00224	6.11669	0.07%	\$893,795
HOMESITE INSURANCE COMPANY OF THE MIDWEST	17	0.00298	8.15557	0.50%	\$5,697,957
AEGIS SECURITY INSURANCE COMPANY	1	0.00530	14.47793	0.01%	\$188,807

Sorted by
Complaint Index

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Posted: 5/4/2009

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BALBOA INSURANCE COMPANY	19	0.00590	16.13410	0.28%	\$3,219,092
SUTTER INSURANCE COMPANY	2	0.00666	18.20851	0.02%	\$300,248